



PARENT COMMUNICATION OVERVIEW

We use the **Parent Communication Modules** of our Website provider, **eSchools**, to send **Letters (emails) & Text notifications** to you. We also use **eSchools** to allow you to book appointments for a Parents Evening.

We use the following Modules:-

- **LETTERS HOME via email.**

This feature enables the school to keep in touch with parents with messages direct to their email inboxes or on the platform when they login. Parents who have downloaded the *free Parent App will also receive the message on their mobile or tablet devices. A pop-up notification also appears if using the App. Please ensure you **TURN ON Notifications** in your Device Settings.

- **TEXT SENDER.**

If parents have downloaded the **free Parent App**, they will receive the message on their mobile or tablet devices, saving the school the cost of the text. Otherwise the Text will appear in your usual Inbox at the standard text rate and will display the Sender as 'eSchools'. A pop-up notification also appears if using the App. Please note: **TEXTS** will **ONLY** be used in **EMERGENCY** situations – e.g. Snow, school closure, last minute Club closure etc..


- **MESSAGES.**

The Messages module can be used to communicate directly with the teacher.

- **PARENTS EVENING.**

You can book an appointment to see your child's teacher(s) using the eSchools platform.

Notes:-

- The above features take **Contact information** directly from the school's SIMS system, automatically updating the eSchools details on a regular basis. Please ensure the correct information & Priority details are given to school to help minimize any miscommunication errors.
- **Letters Home & Texts** are mainly sent to the **Priority 1** contact details. (1st Emergency person).
- You will receive a **Parent eSchools Login** soon after your child starts at Hawthorns.
- Your login will also allow you to access your **Child's Class Homepage** where teachers will share information with you.
- Use the **APP STORE** on your mobile devices to download the **FREE eSchools APP** 
- Please check out the '**Parents Communication Help**' in the '**Parents**' section of our school website for more **Help & Troubleshooting** tips about Parent Communications.
- It is also possible to see your **Childs' Attendance** on the eSchools App. However, please be aware that the figures **may NOT reflect the true value reported on our SIMS database** (School Information Management System). If you have any major concerns, please do not hesitate to contact the school office.